

INSTALLING THE DBUS APPLICATION ON ANDROID DEVICES

The official Dbus application is temporarily unavailable on Google Play. While the update and publication process is being completed, the application can be downloaded and installed directly from the official Dbus website.

The application available on this page has been developed and distributed by Dbus and is completely safe.

For security reasons, we recommend downloading the application only from the official Dbus website.

1. Download the Application

1. Access the Dbus website from your mobile phone.
2. Tap the **Download Android App** button.
3. A file with the **.apk** extension will be downloaded.

Depending on your browser, Android may display a warning indicating that the file comes from a source outside Google Play. If the download has been made from the official Dbus website, select **Download anyway** or **Accept**.

2. Open the Downloaded File

Once the download is complete:

1. Tap the download completed notification.

or

2. Open the **Downloads** folder on your device and select the downloaded file.

3. Allow Installation

On some Android devices, a message similar to the following may appear:

For security reasons, your phone is not allowed to install applications from this source.

If this message appears:

1. Tap **Settings**.
2. Enable **Allow from this source** or a similar option.
3. Return to the previous screen.

This permission only applies to the browser or application used to download the file.



4. Install the Application

1. Tap **Install**.
2. Wait a few seconds while Android completes the installation.
3. When the process finishes, tap **Open** to launch the application or **Done** to close the installer.

The application will then appear alongside your other installed applications.

If You Experience Installation Problems

- Check that your device has sufficient free storage space.
- Verify that installation from external sources has been allowed.
- Download the file again from the official Dbus website.
- Restart your device and try again.

If the problem persists, please contact Dbus through the usual customer support channels.